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Support Bulletin

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Setup of serial receipt printer in Win2k and WinXP for POWER POS

1. Do not install a printer driver in windows.

2. Determine which serial port the printer is connected to, it will be referred to as "COMX:" where X=the port number on your computer. Also determine what LPT port that you want to redirect the serial printing to. I.e. If you will have another printer attached to LPT1: then use LPT2: for the serial printer redirect, if you have other printers on both LPT1: and LPT2: then use LPT3: for the serial printer redirect. This "phantom" parallel port will be referred to as "LPTX:" where X=the port number you wish to redirect the serial output to.

3. Locate the Autoexec.NT file in the windows system32 folder and open it in "Notepad"

4. Add the following lines to the end of the file:

   Mode COMX: baud=96 parity=N data=8 stop=1 to=on xon=on
   Mode LPTX:=COMX:

5. In "Sales Maintenance", "Maintain Station", hit <F2> and select your station then hit <Alt-H> and put the "phantom" port number on the printer line. LPTX: Hit <F10> and save the record.

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