

POS Magic Wand® Services Retail Power Price List of Services

Multi-site

Retail Power Remote Merge Enterprise \$595.00* Per Enterprise

Credit card processing

X-Charge Credit card Software (Global payments ONLY‡) \$195.00 Per Location
PC-Charge Payment Server (Non-Global payments) \$395.00 Per Location

Support

1 Year Telephone Support (Unlimited) \$559.00 Per Location
1 Year Telephone Support with ONLINE Support[¥] (Unlimited) \$659.00 Per Location
6 Month Telephone Support (Unlimited) \$339.00 Per Location
6 Month Telephone Support with ONLINE Support[¥] (Unlimited) \$389.00 Per Location
3 Month Telephone Support (Unlimited) \$229.00 Per Location
3 Month Telephone Support with ONLINE Support[¥] (Unlimited) \$269.00 Per Location
1 Year Remote Merge Support[¥] (Unlimited) (includes Online) \$195.00 Per Location

Setup and Installation

Initial Installation of Software (via remote per location[¥]) \$150.00 1st Computer
Setup of Software based on setup sheet (via remote per location[¥]) \$150.00 1st Computer
Additional Computers per Location (Duplication via remote[†][¥]) \$ 90.00 per Additional
Remote Merge Setup (via remote[¥]) \$100.00 Per Location
On-Site Hardware, Software, Networking Installation \$105.00 Per Hour (2 hr min)

Data Services

Online, Offsite Data backup and Protection (3rd party service) \$ 54.95 Per Location
Data Conversion feasibility review Free
Data Conversion of Products (based on review, typical) \$125.00 Per File
Data Conversion of Customers (based on review, typical) \$125.00 Per File
Data Conversion of History (based on review, typical) \$200.00 per Service, to \$3.00 per record
Data Conversion of Menus (based on review, typical) \$125.00 Per File
Data Entry of Any of the above from non-electronic sources \$ 55.00 Per Hour
(Based on review, typical 30 records per hour or more)
Data Entry of Service Classes (to integrate with Other Software) \$ 55.00 Per Hour
Screen Design (Buttons for Menus) \$ 45.00 Per Screen

Training Services

Online Training[¥] (Per Hour) \$ 95.00 Single Hours
Online Training[¥] (9 Hours Prepaid Block used in 3 hour increments) \$675.00 Per Block
On-Site Training Non-Local (8 Hours + 1 night expenses + travel) \$1000.00+ Per day PLUS
On-Site Training Local (9 Hours Prepaid, in 3 hour increments) \$675.00 Per Block

Notes:

- All services noted as (via remote) REQUIRE Fast Access Internet Connection and remote access software (POS Online Support II) installed on all of the Point of Sales and server computers at each location.
- Any of the above services noted as (via remote) can be done at our location if we have your computer. Some limitations apply.

* Remote Merge REQUIRES the purchase of Remote Merge Setup and Support and Fast Access Internet Connection

‡ X-Charge REQUIRES that you use X-Charge (Global Payments) Processing Service.

† Duplication service ONLY applies to IDENTICAL data of the same Type (e.g. Convenience store to Convenience store not Convenience store to Liquor store)

¥ ALL Online and remote merge services require Fast Access Internet Connection.

Document provided courtesy of:

~POS International Technical Support Department~ ~3558 NE 12th Avenue~ ~Oakland Park, FL 33334~
Toll Free: 800-646-4767 ~ Local: 954-568-2533 ~ Fax: 954-568-3306 ~ support@posintl.com ~ www.posintl.com